



## URJ CAMPS COVID REFUND POLICY, APRIL 2021

As we prepare to return to camp this summer, we are committed to open, honest, and ongoing communication with our camper families.

We know that we're still in the middle of the pandemic and that there may still be challenges related to COVID-19. Therefore, we are updating our current policies to reflect COVID-19-specific cancellations because we know this summer is unique, because we want to be fair, and because we are in this together. As always, the health and safety of our camp community is our top priority at all times, without compromise. And rekindling the love of camp and joyful Judaism is our shared goal and responsibility.

The existing URJ Camps Cancellation Policy states that if there is a cancellation within 45 days of the beginning of camp, no refund will be issued to the camper family. That would include both deposit and tuition. Because of the unusual circumstances we are once again presented with this summer, we are amending that policy for circumstances specifically related to COVID-19.

### UPDATES

If a camper withdraws from camp or is sent home due to COVID-19, a 15% non-refundable fee will be assessed to cover the many expenses camp incurred in order to open for the summer, and then the balance of tuition owed will be prorated based on the number of nights attended. This new policy applies if:

- A camper can't attend camp due to a positive COVID-19 test within the prescribed isolation period before camp, upon arrival on opening day, or during the camp session.
- If a camper in your child's pod tests positive and you want your child to return home early.

If there is a cancellation prior to or during the camp session that is not directly related to your child and COVID-19, our original cancellation policies remain the same. The revised refund policy does not apply if:

- A camper is sent home because of COVID-19 who then returns to camp following their isolation period.
- A camper is withdrawn from the program because there is a positive case in camp outside of the camper's pod.

If there is a cancellation prior to or during the camp session that is not related to COVID-19 in nature, our original cancellation policies remain the same.

While we are preparing to welcome your campers this summer, we also recognize that there may be circumstances out of our control that could necessitate a change, such as:

- Program cancellation
- Reduction in camp's capacity because of local health regulations
- Significant modification to camp's programmatic offerings or fee structures
- A change of venue

Should we be required to change or cancel programs, we will offer opportunities for families to:

- Roll tuition payments over towards a 2022 URJ summer program
- Consider a deeply meaningful contribution towards the perpetuation of our camp community by converting all or part of your tuition into a donation. If you generously choose to donate your tuition, every dollar will be matched through the Harold Grinspoon Foundation's 'All Together Now 2021' program to support camps.
- Families may also request a refund.

Thank you for your ongoing partnership and support. Of course, we will continue to keep you updated on all things as camp draws near. We look forward to a happy, healthy, and meaningful summer celebrating the very best of Jewish camp!